

Find better support.

Thank you for choosing Maya HTT.

Maya HTT is your first point of contact for technical support. You're in good hands.

Technical support services are your key to getting the most out of your software investment. Our team is committed to providing you with ongoing support for our products, even long after the initial sale and installation are complete.

This quick reference guide provides important information on how to access Maya HTT technical support and other services related to your account.

Contact an expert



<https://support.mayahtt.com>

Log in to view the status of an existing support request or log a new request.

Your username is your preferred corporate email address.



USA: +1-877-228-1750

Canada: +1-800-965-4842

Follow the steps through our automated voice messaging system to reach a technical subject-matter support agent.

Siemens Digital Industries Software Support Center

Log in to the Siemens Support Center website to:

- Download software installation media and maintenance updates
 - Download license files
 - View online software documentation
 - Troubleshoot problems
 - Access to an extensive knowledge base of articles, product news, FAQs and more
 - Visit the Siemens online user community forums
- <https://support.sw.siemens.com/>
(WebKey credentials required)

Information to provide

- Name
- Company name
- Sold-to ID
- Product version



Training services

Get up to speed fast and ensure your team knows how to take full advantage of your software's capabilities.

The right training solution can drive adoption, fill knowledge gaps, maximize efficiency, build team competence and improve ROI.

Maya HTT training courses are the fastest and most efficient way to become productive using specialized engineering software.

Level	• Beginner
	• Intermediate
	• Advanced
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Course	• Pre/Post Processing
	• Structural Analysis
	• Thermal/Flow Analysis
	• CAD and Product Design
	• Customization for NX™, Teamcenter®, Femap, and Solid Edge®

Interested?

Contact your Maya HTT account manager

Flexibility.

We deliver training tailored to fit your team, your needs, and your schedule.

Expertise.

Our training is informed by the insights and knowledge we've acquired as a key developer of Siemens Digital Industries Software.

Real-world experience.

Our trainers are practicing industry experts working on real-world problems.

Choose your location

- Our facility
- Your location
- Online
- Our unique Mobile Training Classroom – We provide all the equipment and software at a location of your choice



Consulting services

Maya HTT has the advanced skills and know-how to take on even the most challenging engineering problems.

Expertise

- Computer-aided design (CAD), computer-aided manufacturing (CAM) and computer-aided engineering (CAE)
- IoT, industrial AI & data science
- Numerical simulation, design validation & prototype testing
- Structural, thermal and computational fluid dynamics (CFD)
- Mechanical testing
- Composites
- Digital transformation
- Product lifecycle management (PLM)

Benefits

- Design optimization – 250% acoustic reduction
- Composite manufacturing – 3x production output
- Simulation audit – 30% savings via tool consolidation
- Workflow automation – 80% reduction in manual effort
- CAM automation – Quoting parts from days to minutes
- Industrial artificial intelligence (AI) tool with 99.8% recognition accuracy
- Internet of things (IoT) – Real-time part performance via machine learning and digital twins
- PLM – Reducing production errors through EBOM-MBOM management automation
- Simulation and testing correlation



“ We engaged Maya HTT for their domain expertise and strong knowledge of NX CAE. The solution reduced the time needed to conduct thermal analysis, freeing up time for our designers to focus on design challenges. They are now able to optimize and validate designs by conducting these thermal analyses. ”

Project Manager, Husky Injection Molding Inc.